

RESUME



MARWAN MOHAMMED GHAYAD

Kuwait: HAWALLI +965-99707955
Nationality: Lebanon
Date of Birth: July 7th 1977
Religion: Muslim
Marital Status: Married

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Qualifications:

2002-2013

Holding the following

Certificates:

Yammer Customer

Engagement Partner

Program,

Microsoft® Certified

Technology Specialist

(MCTS)

Systems Engineer

Systems Administrator

Professional

YCEPP Yammer Certified Community Manager Program

YCEPP Pre-Work Learning Assessment

YCEPP Yammer Certified Administrator

YCEPP Yammer Certified Power User Program

Microsoft Accelerate Program App Factory (Windows 8 App Dev.)

Microsoft Official SharePoint Ignite 2013

PRO: Microsoft SharePoint 2010, Administrator

TS: Microsoft SharePoint 2010, Application Development

TS: Microsoft SQL Server 2008, Implementation and Maintenance

TS: Accessing Data with Microsoft .NET Framework 4

TS: Windows SharePoint Services 3.0, Configuring

(MCTS) Deploying Messaging Solutions w/MS Exchange Server 2007

(MOSS)TS: Configuring Microsoft Office SharePoint Server 2007

(OCS)TS:MS Office Communication Server 2007

(MCTS) Microsoft SQL Server 2005

(MCTS) Microsoft Certified Technology Specialist

(MCT) Microsoft Certified Trainer.(2003,2004,2005)

(MCSE) Microsoft Certified Systems Engineer.

(MCSA) Microsoft Certified Systems Administrator.

(MCP)Microsoft Certified Professional.

(CompTIA Network+,Server+,A+) Certification.

(CIW CI) Certified Instructor. **(CIW Professional)** Certification.

(MOUS 2000) Microsoft Office User Specialist.

2002 New Horizons Computer Learning Center(Career Development Center)
New Horizons Professional Training Certificate

1996 – 2001 Ajman University Of Science & Technology
Bachelor of Computer Science – UAE

1996 **High School Diploma, Kuwait**

Language:

	Reading	Writing	Speaking
Arabic	Excellent	Excellent	Excellent
English	Excellent	Excellent	Excellent

Experience:

2013 ~ Till present INC Technologies
ECM & ESN Unit Manager
www.inc-technologies.com

2011~ 2013 INC Technologies
Information Solution (Team Leader)
www.inc-technologies.com

2009~2011 INC Technologies
Information Solution Consultant
www.inc.com.kw

2008 Pitman Training Center
IT- Senior Instructor. (Part Timer)
www.pitman-traning.com

2004~2008 Seven Bees International IT Solution Company
Applications and Systems Engineer
www.sevenbees.net

2002~2004 New Horizons Computer Learning Center (HUMANSOFT)
IT- Senior Instructor.
(TTT) Train The Trainer.
Project owner for Business & IT E-learning courses
www.i-learn.ae

2000-2002 **Future Company** - UAE.
Marketing and sales software/hardware.

1999-2000 Private Work

**Delivering courses related to
(Dos, Win98, MS Office, Troubleshooting PC).**

Administrator assistant.

1998-1999

Ajman University Of Science & Technology

<http://www.ajman.ac.ae/en>

Professional Skills

- Architecting, developing and testing mission critical enterprise solutions and implementation of custom application development and selection using the .NET Framework, ASP.NET, VB.NET, C#, Business Intelligence, SharePoint, Performance Point, Azure and other advanced components of Microsoft technology.
- Well-developed interpersonal skills promoting team participation with assigned staff.
- Motivational methods to improve and develop assigned staff.
- Ability to engage co-workers and peers in cross-functional teams.
- Multi-task and perform to multiple goals/objectives.
- Excellent presentation and training skills for different user levels(administrators, End-Users, Developers, and awareness sessions)
- Excellent experiences in designing a network and troubleshooting knowledge.
- Excellent in maintaining and updating with health check analysis and pre check reports
- Good experiences on web design using HTML,CSS,HTML5,XML,MS Web (expression), SharePoint designer 2010.2013
- Designing, Implementing, Testing ,Maintaining and Development phase for a different services ,roles and technologies experiences used that may include in a projects (Technologies, Tools and Skills):
 - Service Oriented Architecture (Web Services, SOAP, Data Connection)
 - Project Management (PMBOK)
 - PMP, ITIL, and SDLC (Agile Development, scrum)
 - Object Oriented design and implementation (design patterns (Microsoft Patterns & Practices)),
 - Web and Portals development
 - HTML (4 & 5) / XHTML / XML, ASP.NET, PHP, JavaScript, CSS (2.0 and 3.0)
 - Microsoft Office SharePoint Server 2007, 2010, 2013

- SQL Server 2000 – 2014
- MS Project Professional and Server
- Active Directory.
- Exchange 2003/2007/2010/2013
- ISA 2006.TMG
- (DNS, DHCP, RRAS, and WINS).
- Forefront Client Security/Forefront for Exchange/SharePoint.
- Kaspersky antivirus solutions for servers and clients.
- Symantec endpoint antivirus solutions for servers and clients.
- Team Foundation Server 2010, 2013.
- SCCM, SCOM, SCE, DPM, MAP 2007
- Yammer Integrated (SSO, AD, SP, O365)
- Office 365
- Implementing, configuring and designing SQL 2008/2012
 - Cluster environments (designing and implementation).
 - Cluster environment with Always On SQL group available
 - Mirrored and Log shipping (designing and implementation).
- Excellent in designing and Implementing Solutions using MS SharePoint 2010/13,Nintex 2010/13workflow, MS InfoPath Forms, Site template and Web parts:
 - Using .NET framework 3.5/4.0, Visual Studio Team System 2008/2010, ASP.NET, XML, jQuery, ASP.NET Ajax.
- Excellent in designing and Implementing Archiving solutions using SharePoint 2010/13, Nintex Workflows and InfoPath forms with **KnowledgeLake /Dark Blue Duck**
- Excellent in designing and Implementing Integrated solutions for Human Resource Database with SharePoint and Active directory user profiles.
- Excellent experiences on management and leading skills:
 - Providing direction and leadership to others
 - Planning skills
 - Meeting goals and objectives
 - Managing activities/tasks
 - Understanding behavioral styles

- Listening and effectively communicating
- Giving praise
- Handling criticism
 - Enhancing job results
 - Ongoing personal and professional development
 - Reducing stress and creating psychological security
 - Improving interpersonal relationships
 - Developing the ideal organizational climate for teamwork
- Using problem-solving and persuasion instead of criticism
- Excellent experiences on MS Yammer enterprise social network customer engagements and integrations.

Current Duties & Responsibilities

- Provide professional consulting services on major enterprise initiatives utilizing the Microsoft Framework including:
 - Web services,
 - Enterprise portals
 - Mobile applications.
- Employ management, technical and planning skills by participating in large projects.
- Design, deploy and test solution components within environments of medium to large size and complexity.
- Develop components of the technical solution for RFPs
- Work with the clients to understand change requirements and make the appropriate recommendations
- Contribute to managing the financial aspects of the project by providing accurate reporting and ensuring that the team works within the financial guidelines
- Develop technical solution proposals
- Be involved in Marketing
- Participate in the assessment of the customer environment and their requirements and documents results properly
- Develop technical specifications based on functional requirements

- Perform tests according to a given test plan and documents results
- Perform basic support and debugging in test and production environment
- Identify and escalate problems
- Maintain and repair existing applications
- Review product and/or application information including manuals and brochures for technical accuracy
- Software implementing, deployment and consultations
- Follow and meet the deadline of the training plans
- Software quality assurance
- Responsible for all tasks assigned to the team members.
- Provide leadership and guidance to coach, motivate, and lead team members to their optimum performance levels and career development.
- Review and evaluate the performance of team members and be their mentors.
- Follow up on all calls assigned to the team members till completion.
- Keep in touch with the clients to ensure clients satisfaction.
- Meet all the key clients on a regular basis.
- Work as project manager to plan and execute projects, ensure that teams have appropriate product and technical specifications, direction, and resources to deliver products effectively by establishing realistic estimates for timelines while ensuring that projects remain on target to meet deadlines.
- Track and report the status of projects on various teams, acting as a gateway through which work should be assigned to appropriate teams while ensuring that project scope is adequately defined.
- Keep track of the training requirement of the team members. Ensure all the team members are continuously updating their technical skills and gaining knowledge.
- Monitor the progress of projects and ensure all documents related to the project are completed on time.
- Encourage and Support the continuous improvement of Health and Safety and promote Health and Safety culture and activities within the team.
- Manage the Software Developers and Functional Consultants
- Develop the team with the latest technologies

- Self-development and update of all IT technologies and Information systems.
- Work as a functional consultant in Projects based on the availability of the team

Hobbies: Graphic Design, Fishing, Swimming.